

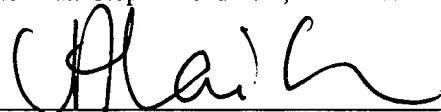
PATENT



I hereby certify that on the date specified below, this correspondence is being deposited with the United States Postal Service as first-class mail in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

September 15, 2005

Date



Ayesha J. Shaikh

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No. : 09/825,296

Confirmation No. : 4064

Applicants : Simon Jacobs, John Thomas and Rob Anthony

Filed : April 2, 2001

Attorney Docket No.: 500743.01

Art Unit : 3623

Customer No. : 27,076

Examiner : Andre D. Boyce

Title : ORDER SCHEDULING SYSTEM AND METHOD FOR SCHEDULING  
APPOINTMENTS OVER MULTIPLE DAYS

**INFORMATION DISCLOSURE STATEMENT**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In accordance with 37 C.F.R. §§ 1.56 and 1.97 through 1.98, applicants wish to make known to the Patent and Trademark Office the references set forth on the attached form PTO-1449 (copies of the cited references, as required under 37 C.F.R. § 1.98, are enclosed). Although the aforesaid references are made known to the Patent and Trademark Office in compliance with applicants' duty to disclose all information they are aware of which is believed relevant to the examination of the above-identified application, applicants believes that their invention is patentable.

Applicants also wish to make known to the Patent and Trademark Office that an application, Serial No. 09/824,850, describing and claiming subject matter that is similar to the subject matter of this application, was filed on April 2, 2001. This related application, as well as

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any prior art cited therein, may be material to the examination of this application. A copy of this related application as filed is submitted herewith in accordance with 37 C.F.R. § 1.98(d).

Applicants also wish to make known to the Patent and Trademark Office that an application, Serial No. 09/824,852, describing and claiming subject matter that is similar to the subject matter of this application, was filed on April 2, 2001. This related application, as well as any prior art cited therein, may be material to the examination of this application. A copy of this related application as filed is submitted herewith in accordance with 37 C.F.R. § 1.98(d).

Applicants also wish to make known to the Patent and Trademark Office that an application, Serial No. 09/824,853, describing and claiming subject matter that is similar to the subject matter of this application, was filed on April 2, 2001. This related application, as well as any prior art cited therein, may be material to the examination of this application. A copy of this related application as filed is submitted herewith in accordance with 37 C.F.R. § 1.98(d).

Applicants also wish to make known to the Patent and Trademark Office that an application, Serial No. 09/825,153, describing and claiming subject matter that is similar to the subject matter of this application, was filed on April 2, 2001. This related application, as well as any prior art cited therein, may be material to the examination of this application. A copy of this related application as filed is submitted herewith in accordance with 37 C.F.R. § 1.98(d).

Applicants also wish to make known to the Patent and Trademark Office that an application, Serial No. 09/825,184, describing and claiming subject matter that is similar to the subject matter of this application, was filed on April 2, 2001. This related application, as well as any prior art cited therein, may be material to the examination of this application. A copy of this related application as filed is submitted herewith in accordance with 37 C.F.R. § 1.98(d).

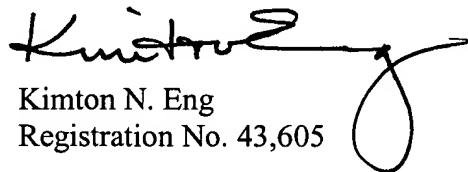
Applicants also wish to make known to the Patent and Trademark Office that an application, Serial No. 09/824,849, describing and claiming subject matter that is similar to the subject matter of this application, was filed on April 2, 2001. This related application, as well as any prior art cited therein, may be material to the examination of this application. A copy of this related application as filed is submitted herewith in accordance with 37 C.F.R. § 1.98(d).

A fee of \$180 is submitted in accordance with 37 C.F.R. § 1.97(c). The Commissioner is authorized to charge any other fees which may be required, or credit any overpayment to Deposit Account No. 50-1266. A duplicate copy of this sheet is enclosed.

Please acknowledge receipt of this Information Disclosure Statement and kindly make the cited references of record in the above-identified application.

Respectfully submitted,

DORSEY & WHITNEY LLP



Kimton N. Eng  
Registration No. 43,605

KNE:ajs

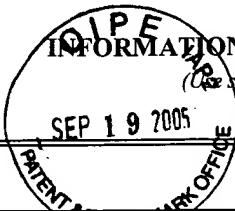
Enclosures:

- Postcard
- Check
- Fee Transmittal Sheet (+ copy)
- Copy of Information Disclosure Statement
- Form PTO-1449
- Cited References (45)
- Copies of Related Applications (6)

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FORM PTO-1449 (REV.7-80)	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DOCKET NO. 500743.01	APPLICATION NO. 09/825,296
INFORMATION DISCLOSURE STATEMENT <i>(Use several sheets if necessary)</i>		APPLICANT(S) Simon Jacobs et al.	
		FILING DATE April 2, 2001	GROUP ART UNIT 3623



## U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
AA	4,937,743	06/26/90	Rassman et al.	364	401	
AB	5,168,451	12/01/92	Bolger	364	436	
AC	5,325,292	06/28/94	Crockett	364	401	
AD	5,355,511	10/11/94	Hatano et al.	455	11.1	
AE	5,428,546	06/27/95	Shah et al.	364	449	
AF	5,532,702	07/02/96	Mintz	342	463	
AG	5,623,404	04/22/97	Collins et al.	395	209	
AH	5,636,122	06/03/97	Shah et al.	364	449.1	
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AJ	5,758,313	05/26/98	Shah et al.	701	208	
AK	5,904,727	05/18/99	Prabhakaran	701	208	
AL	5,922,040	07/13/99	Prabhakaran	701	117	
AM	5,963,913	10/05/99	Henneuse et al.	705	9	
AN	5,970,466	10/19/99	Detjen et al.	705	8	
AO	6,047,260	04/04/00	Levinson	705	9	
AP	6,070,144	05/30/00	Ginsberg et al.	705	9	
AQ	6,144,971	11/07/00	Sunderman et al.	707	500	
AR	6,278,978 B1	08/21/01	Andre et al.	705	9	
AS	6,415,259 B1	07/02/02	Wolfinger et al.	705	8	
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AU	6,546,425 B1	04/08/03	Hanson et al.	709	227	
AV	6,633,900 B1	10/14/03	Khalessi et al.	709	202	
AW	6,721,288 B1	04/13/04	King et al.	370	310	
AX	6,754,321 B1	06/22/04	Innes et al.	379	201.03	

EXAMINER	DATE CONSIDERED

\* EXAMINER: Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).

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SEP 19 2005

PATENT &amp; TRADEMARK OFFICE

**U.S. PATENT DOCUMENTS**

*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
AY	6,823,315 B1	11/23/04	Bucci et al.	705	9	
AZ	6,850,895 B2	02/01/05	Brodersen et al.	705	9	
BA	2002/0035493 A1	03/21/02	Mozayeny et al.	705	5	
BB	2002/0199182 A1	12/26/02	Whitehead	725	1	
BC	2005/0027580 A1	02/03/05	Crici et al.	705	8	
BD						
BE						

**FOREIGN PATENT DOCUMENTS**

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							YES	NO
	BF	DE195 39 662 C2	10/02/97	Germany			X	
	BG							
	BH							
	BI							

**OTHER PRIOR ART** *(Including Author, Title, Date, Pertinent Pages, Etc.)*

BJ	Adhikari, R., "Scheduling Solutions", Information Week, <a href="http://www.informationweek.com">www.informationweek.com</a> , April 1998. 7 pages.
BK	Alanko T. et al., "Mowgli: Improvements for Internet Applications Using Slow Wireless Links", The 8 <sup>th</sup> IEEE International Symposium on Personal, Indoor and Mobile Radio Communications, Vol. 3, 1997. pp. 1038-1042.
BL	ClickSchedule, Products, Click Schedule Tour and Article Web pages, ClickService Software, Inc., <a href="http://www.clickservice.com/products">www.clickservice.com/products</a> , 2000 (retrieved February 2005). 12 pages.
BM	Gunes, E.D., "Workforce Scheduling", Department of Industrial Engineering Bilkent University, April 1999. 1-11.
BN	ILOG.com, "ILOG Dispatcher Field Service Dispatcher", ILOG Worldwide (retrieved from <a href="http://archive.org">archive.org</a> ), December 2000 (retrieved February 2005). 2 pages

EXAMINER	DATE CONSIDERED
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FORM PTO-1449 (REV.7-80)		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		ATTY. DOCKET NO. 500743.01	APPLICATION NO. 09/825,296
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<b>SEP 19 2005</b> <b>U.S. PATENT &amp; TRADEMARK OFFICE</b>					
<b>OTHER PRIOR ART</b> <i>(Including Author, Title, Date, Pertinent Pages, Etc.)</i>					
BO	ILOG.com, ILOG World Leader in software components, Business Rules, Rule Engine, Rule Language, Rule Kit, Constraint Base Scheduling, ILOG Dispatcher Web pages, <a href="http://www.ilog.com/products/rules">www.ilog.com/products/rules</a> , 2000 (retrieved February 2005). 21 pages.				
BP	Keller, A. et al., "Zippering: Managing intermittent connectivity in DIANA", Mobile Networks and Application, Baltzer Science Publishers BV, Netherlands, Vol. 2, No. 4, 1997. pp. 357-364.				
BQ	Kleinrock, L., "Nomadicity: Anytime, anywhere in a disconnected world", Mobile Networks and Applications, Journal of Special Topics in Mobile Networks and Applications, J.C. Baltzer AG, Science Publishers, Netherlands, Vol. 1, No. 4, pp. 351-357				
BR	LaPorta T.F. et al., "Challenges for nomadic computing: Mobility management and wireless communications", Mobile Networks and Applications, Journal of Special Topics in Mobile Networks and Applications, J.C. Baltzer AG, Science Publishers, Netherlands, Vol. 1, No. 1, August 1996. pp. 3-16.				
BS	Livneh, E., "Case Study: Automating Service Allocation and Scheduling", Association for Services Management International, <a href="http://www.afsmi.org">www.afsmi.org</a> , May 1997. pp. 1-5.				
BT	Marshak, R.T, "ClickSchedule: Completing the Online Buying Experience", ClickSoftware, Patrica Seybold Group, October 1999. pp. 1-3.				
BU	Mazer, M.S. et al., "Writing the Web While Disconnected", IEEE Personal Communications, Vol. 5, No. 5, October 1998. pp. 35-41.				
BV	Mummert L. et al., "Exploiting Weak Connectivity for Mobile File Access", Fifteenth AC Symposium on Operating Systems Principles, Colorado, Vol. 29, No. 5, December 1995. pp. 143-155.				
BW	Open Wave—Home and Shift Track Web pages, <a href="http://www.open-wave.com">www.open-wave.com</a> (retrieved from archive.org), Open Wave, Inc., 1999. 5 pages.				
BX	Padwick, G. et al, "Special Edition Using Microsoft® Outlook® 2000, Que, ISBN 0-7897-1909-6, May 1999. 47 pages.				
BY					
BZ					
CA					
EXAMINER			DATE CONSIDERED		
<b>* EXAMINER:</b> Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).					